RAFSAN AHMED RAJ

Full-Stack Developer

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GitHub || LinkedIn || Portfolio

SUMMARY

Full-stack developer at Russkin Bright, building production web applications with Next.js, React, TypeScript and Laravel. Moved into engineering from customer support and team leadership, bringing first-hand knowledge of where users get stuck and what makes software easy to use.

PROFESSIONAL SKILLS

- **Frontend:** Next.js, React, TypeScript, JavaScript (ES6+), Tailwind CSS, Radix UI, HTML, CSS.
- **Backend:** Laravel, PHP, Node.js, Express.js, REST APIs, Laravel Horizon, Laravel Reverb, Auth.js.
- **Database:** PostgreSQL, Redis, Prisma ORM, MongoDB.
- **Tools:** Git & GitHub, Docker, Amazon SES, Vercel, Playwright, Vitest, Pest PHP, Figma.

EXPERIENCE

Full-Stack Developer, Russkin Bright Apr 2026 - Present

- Build and ship production web applications using Next.js, React, TypeScript and Laravel.
- Turn Figma designs into clean, reusable components, working with UI/UX designers.
- Use customer support experience to remove user friction and improve software stability.

Customer Support Team Lead, Russkin Bright Dec 2023 - Mar 2026

- Led and mentored the support team, improving response times and resolution workflows.
- Turned user feedback and bug reports into input for product and development priorities.

Customer Support Specialist, Russkin Bright 2022 - Nov 2023

- Provided technical help and onboarding across client projects, and documented recurring problems for the development team.

PROJECTS

RusskinBox: Email Campaign Platform Live Link

Next.js, Laravel, PostgreSQL, Redis, Amazon SES

- Replaced paid tools such as MailerLite and Moosend with an in-house platform that sends through Amazon SES at $0.10 per 1,000 emails, cutting campaign costs by about 85%.
- Built multi-brand workspaces, a drag-and-drop campaign builder and live delivery tracking using Laravel Horizon queues and Reverb WebSockets.

DevStash: Developer Knowledge Hub Live Link

Next.js, TypeScript, Prisma, PostgreSQL, Upstash Redis, Auth.js

- Built a workspace for saving and finding code snippets, AI prompts, shell commands, notes and links, with a Monaco code editor and a keyboard command palette.

Reactive Accelerator (Open Source) Live Link || GitHub Code

- Created a Bengali-language guide inspired by the official React and Next.js documentation, with interactive examples and localized resources for developers.

EDUCATION

BBA, Major in Accounting (2018-2021)
Army Institute of Business Administration
Bangladesh University of Professionals

LANGUAGES

- English
- Bengali (Native)